

How to apply:

- ◆ Contact the Department of Public Utilities at 815-724-4220 to schedule an inspection to confirm eligibility. The inspections will be completed by the City's licensed plumbers. Inspection appointments are available Monday - Friday between 8:00 am and 3:00 pm
- ◆ Rebate applications will be mailed to customers who are confirmed to be eligible for the program.
- ◆ Complete toilet replacement.
- ◆ Contact the Department of Public Utilities to schedule a post replacement inspection to confirm installation of a WaterSense toilet.
- ◆ Mail the rebate application to the City of Joliet with an original or copy of the dated sales receipt (dated on or after March 15, 2019) listing the make and model numbers.
- ◆ Rebate checks will not be mailed until the post installation inspection is completed.

Where can I get more information or provide comments?

For questions about your water bill, to change the name on an account, or set up automatic billing contact:

City of Joliet—Customer Service

150 W. Jefferson Street

Joliet, IL 60432

Phone: (815) 724-3820

Email: customerservice@jolietycity.org

Hours: 8:00 am - 4:30 pm

For water and / or sewer maintenance questions contact:

City of Joliet—Dept. of Public Utilities

Phone: (815) 724-4220

Email: publicutilities@jolietycity.org

Hours: 8:00 am - 4:30 pm

To report a water main break contact

Phone: (815) 724-4220 (24 hours)

To report street light outages (please provide pole type and pole number) contact:

City of Joliet—Dept. of Public Works

Phone: (815) 724-4200

Email: publicworks@jolietycity.org

Phone Hours: 8:00 am - 4:30 pm

To report a pothole contact:

City of Joliet—Roadways Department

Phone: (815) 724-3650

Phone Hours: 7:00 am - 3:30 pm

Stay Connected

WITH WHAT'S HAPPENING
IN THE CITY OF JOLIET



everbridge

www.cityofjoliet.info

City of Joliet - Dept. of Public Utilities

JolietWater.com

150 W. Jefferson Street

Joliet, IL 60432

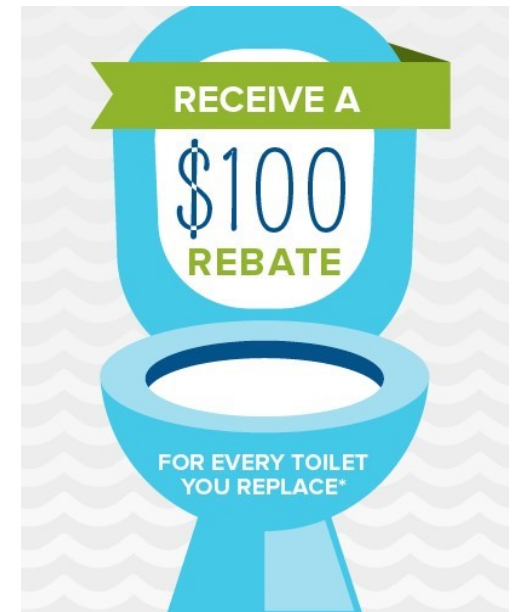
Phone: (815) 724-4230

Fax: (815) 723-7770

Email: publicutilities@jolietycity.org

JOLIET

Low Flow Toilet Rebate Program



City of Joliet
Department of Public Utilities
ReThinkWaterJoliet.org

FREQUENTLY ASKED QUESTIONS:

Rethink water by replacing older model toilets with WaterSense certified toilets to conserve water. The City of Joliet is offering a low flow toilet rebate program to qualified water customers.

What is a low flow toilet?

High efficiency toilets are the latest generation of toilets. WaterSense certified toilets use 1.28 gallons per flush which is 20% less than the current federal standard of 1.6 gallons and significantly less than older model toilets which can use up to 6 gallons per flush. WaterSense labeled products are backed by independent, third-party certification and meet EPA's specifications for water efficiency and performance. These products can be found at local hardware stores as well as home improvement stores like Home Depot, Menards, and Lowes.

Why should I replace my toilet?

Replacing 3.5 gallon toilets with WaterSense labeled toilets can save a household 12,000 gallons of water each year. An average family of four uses 881 gallons of water per week just by flushing the toilet. Saving water not only saves homeowners money, it decreases demands on the City's groundwater source which is being depleted.

Program Details:

- ◆ A \$100.00 rebate will be offered to water customers who replace a high volume toilet (>1.6 gallons/flush) with a high efficiency toilet (1.28 gallon/flush)
- ◆ Only toilets that are listed on the EPA's WaterSense model list are eligible for rebate. A list of eligible toilets can be found at the USEPA website. <https://www.epa.gov/watersense/products-search>
- ◆ Rebates are limited to three toilets per water customer account. Rebates are available on a first come, first served basis until funds are exhausted
- ◆ The rebate amount should not exceed the purchase price of the new toilet
- ◆ The toilet being replaced must exceed 1.6 gallons or more per flush. In order to determine Toilet Flush Volume take off the lid and check for a flush volume stamp or a date stamp inside the tank. Another location would be a stamp between the seat and tank. If the flush volume stamp reads "1.6 gpf/ 6.0 lpf" or the date stamp is later than 1994, your toilet is already a low-flow model.
- ◆ The property where the toilet is installed must be a water customer of the City of Joliet Utilities Department with an active account. Customers with past due accounts will be not eligible until the account is paid in full.
- ◆ New construction is not eligible.
- ◆ Houses built in 1994 or after are not eligible.
- ◆ Trash only and sewer only customers are not eligible.
- ◆ Applicant must be the owner of the property listed on the rebate application.
- ◆ Old toilets cannot be reused.

